

Why did MsRWA team up with WUDB?

The MsRWA Association teamed up with WUDB to help our water and wastewater members reduce and eliminate delinquent accounts.

How to Enroll in the program?

Fill out and return this tear off sheet to receive the forms below:

- Read and sign the Terms of Service.*
- Choose your billing preference Monthly/Yearly.*
- Fill out MsRWA Billing Information form.*
- Finally, return the forms mentioned above back to MsRWA.*
- Once these steps are done, we will notify WUDB that you are a member of our Delinquent Account Program and you may begin using the system.*

YES, It's that simple!!!

What are the Benefits of my Utility Company using this program?

- The Delinquent Account Program is a key component in tracking information that is used to help assist water and utility companies, as they work together to catch and collect their outstanding debts from former customers. The results from using this program has shown to reduce and sometimes eliminate those huge amounts of bad debt that becomes impossible to absorb without the thought of a rate increase.
- This program will turn those delinquent accounts on your financials into revenue. Revenue that otherwise would have never been collected.
- With the rising cost of operations today, can you really afford to let those accounts slip away?

So What Are You Waiting For?

Take the first step in eliminating your delinquent accounts!



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Introducing

Delinquent Account Program

"A New Generation In Tracking Collections"

Commonly Asked Questions

- *What is MS Code 17-25-13/Senate Bill 3049?*
- *Brief history and security of WUDB.*
- *Why did MsRWA team up with WUDB?*
- *How to enroll in program?*
- *Utilizing the system and working together with other systems effectively.*
- *How much does the program cost?*
- *Benefits of enrolling in our program.*

**Let's Get Some Help!!!
Help!!!**

What is MS Code 17-25-13/Senate Bill 3049?

MS Code 17-25-13, which went into effect July 1, 2007 is directed towards Water Companies & Municipalities. The purpose of this Act is to “Provide a procedure to help collect delinquent municipal, county, district, rural water systems & sewer bills.”

Section (2) (a) When a person is delinquent on the payment of an undisputed bill for water sewer service provided by a water sewer system within this state, moves into another area of this state, and applies for or receives water from another water sewer system, if the person's former water sewer system establishes that there is no dispute that the delinquent amount is properly due and owed by that particular individual in that amount, the new water sewer system shall refuse to provide water sewer service to the delinquent person until such person provides proof of curing the delinquency.

Brief History & Security of WUDB?

History

- The Americana Corporation was established in 1990. Their vision has always been to develop powerful but easy to use programs along with providing a level of customer service that customers can truly depend on.

- Through the determination of experienced staff along with the dedication to customers, industry, and programs, Americana has become a leading provider of information management technology. Americana programs and services are currently being utilized by hundreds of companies across the nation.

- Americana is now able provide another powerful tool with the Water Utility Data Base system, better know as MsRWA/WUDB System Delinquent Account Program.

Security

- WUDB is secured by VeriSign Security. VeriSign, Inc. (NASDAQ: VRSN) is the trusted provider of Internet infrastructure services for the networked world. Billions of times each day, our SSL, identity and authentication, and domain name services allow companies and consumers all over the world to engage in trusted communications and commerce.

- VeriSign Security is the #1 trusted security system of healthcare facilities and banks all over the world.

Utilizing the system and working with other systems effectively.

The WUDB System monitors debtor information that a Utility Company enters and compares it against inquiry information entered from other Utility Companies as they receive new applicants. The system is looking for matches between the two.

When a match is made, WUDB will display the match to the Utility Company carrying the debt and establishes the next step of sending a Notification of Delinquency to the current Utility so the process can began to receive your collection.

Once the current Utility Company sees the Notification of Delinquency from the former Utility, the current Utility Company will then respond to the Notification through the system by letting the previous Utility Company know that they will contact their customer giving them until such date to provide a paid receipt showing that the debt has been cured or their current service will be denied.

Delinquent Program Member Rates

Choose which program is best for your system.

Internet Users

Per Month
\$35.00

Annually
\$300.00

Non Internet Users

Per Month
\$50.00

Annually
\$600.00

Fill out below and return to MsRWA for more information on Delinquent Account Program:

System Name:

Mailing Address:

City, State, Zip:

Email Address:

Phone:

Fax:

Contact Person:

Yes, Please send me the Terms of Service Agreement.